

Roundtable on bridging the current and emerging skills gap in the short-term and medium-term in the ICT/BPO sector

The Human Resource Development Council (HRDC) will organise a roundtable on Thursday 09 October 2014 at 09 30 hrs at the HRDC Lecture Theatre, 4th Floor, NG Tower, Ebene. The event will comprise representatives emanating from the industry, education/training providers, policy makers and HR professionals in the ICT/BPO sector. The members will be invited to discuss about the current skills mismatch in their sector of activity and characterise the technical skills required, job titles and certification courses. The audience will consist of some 30 professionals from the ICT sector, students from universities as well as other key stakeholders.

The roundtable will be organised under two main themes, namely bridging the current skills gap in the ICT/BPO sector and identifying new skills for new jobs in the sector. The first part of the roundtable will focus on immediate actions that can be taken to fill the skills gap, which means can be used to capture skills needs for policy makers and what universities can do to supply graduates based on the requirements of the industry. The second part of the roundtable will focus on the need to update, upgrade and widen the skills of current and future workforce to create and fill the jobs of tomorrow.

The objectives of the roundtable are to

- Link industry with education/training providers;
- Increase mutual understanding of skills needs in the sector;
- Come up with common skills development programmes to bridge the (1) current skills gap (2) medium term skills gap;
- Devise strategies to strengthen education/training and industry linkage.

Dr H Neeliah, Manager of the Research & Consultancy Division at the HRDC, will act as Moderator.

The HRDC will document all deliberations which will be formulated into skills development programmes to fill the skills gap in the ICT/BPO sector.

Event Details

Venue	HRDC, 4th Floor, NG Tower, Cybercity, Ebène
Date:	Thursday, 09 October 2014
Time:	09 30 hrs

Contact

For further information, please contact:

Mr Mattan Pritam Singh
Deputy Director

Tel: 454 4009

Email: pmattan@hrdc.intnet.mu

Mr Phavind Jadoo
Administrative & HRM
Officer

Tel: 4644149

p.jadoo@hrdc.intnet.mu

Ms P. Ramtohul
Research & Development
Officer

Tel: 4644291

pramtohul@hrdc.intnet.mu

-END-